



Janssen Estepona Servicios
S.L.

Calle Peral 26
Bloque 2 6º J - 29680 Estepona.
Tel: * 34 952 796 000
Email: info@costaloc.com

Cliente

[REDACTED]

Telefono: [REDACTED]

Email:

Pais:

Hora de llegada prevista: [REDACTED]

Reference: [REDACTED]

Arrival date: [REDACTED]

Departure date: [REDACTED]

Channel: [REDACTED]

Reference: [REDACTED]

Who pay the balance: [REDACTED]

Description	Arrival	Departure	Total
Alquiler vivienda referencia: [REDACTED] 7 16:00 y 17:00	[REDACTED]	[REDACTED]	[REDACTED]

Payment



Under no circumstances we can accept two or five hundred Euro notes.

We accept Visa, Mastercard & American Express.

Janssen Estepona Servicios S.L. CIF B-93354173

Bank details.

Account holder: JANSSEN ESTEPONA SERVICIOS. S.L.

BANCO SABADELL. Avenida de España Nº 116. 29680

Estepona - Spain

IBAN: ES83 0081 7462 5600 0176 0682

SWIFT / BIC: BSABESBB

Channel: [REDACTED]

Who pay the balance: [REDACTED]

Balance

Genre	Amount	Date
Total	[REDACTED]	
Reservation deposit	[REDACTED]	
Balance:	[REDACTED]	

- **The total rent is [REDACTED] 2 Euros**
- **Prior to accommodation, the client must settle the total agreed rental price in full.** To secure a reservation, we require a reservation deposit of 20% of the total agreed rental price at least eight working days after making the booking. **This corresponds to [REDACTED] 0 Euros has to be paid before .** The reservation deposit can be paid by bank transfer or by credit card via our bank's secure server.
- The final balance is [REDACTED].- € Euros. *has to be paid by credit card Visa or MasterCard. We can accept cash only if the total amount of your reservation is less then a thousand Euros.*
- **If a minimum deposit of 20% and the total rental costs are not paid within the agreed terms, the reservation is considered void.**
- The client can move into the property at 15:00 hours on the arrival day and has to leave the property before 11:00 hours on the departure day. The owner will provide and make ready two set of keys for the client on the arrival day and the client will leave the keys with the agent or inside the property on the departure day. If the keys or the controls for the garage are lost by the client or are taken with the client they will charged at a cost of 100€ and 130 € after 11 PM to be paid immediately or charged to their credit card, alternatively this can be taken from the damage deposit.
- **To cancel a reservation and obtain a full refund of the first payment,** the client must give full written notice at least 60 days before the arrival date. If the cancellation is between 30 to 60 days before the arrival date, the refund is 50% of the first payment. If the cancellation is less than 30 days before the arrival date, no refund is available. In all the cases we deduct 50 euros for administrative costs.
- **All cancellation for COVID or restrictions due to COVID are cost free**
- **In accordance with Spanish law, we require passport or national ID card for each person in the group of 16 years of age or older.**
- **Loss of keys will incur a flat fee of 100 euros,** fifty euros to cover the cost of the lock, 50 euros for travel and replacement. A supplement of 40 euros will be applied after 11pm.
- **The owner may change the rented property to another one of the same size with similar features if there**

is an Act of God or any other emergency reason which prevents the rental of the agreed property. The owner will in this case endeavour to provide the best property of similar quality and closest location possible to the original property. The agreed rental price will not change.

- **The rental price includes a final cleaning session takes place after the departure of the client, and is included in the rental price. If a house is unusually dirty after the departure of the client, or if there are major cleaning difficulties incurred by the client, a charge will be made to the clients for the extra cost. The client agrees with this charge with the client's signature on this agreement**
- **Bed linen, towels and all usual household items required for basic living will be provided by the owner.** No consumables or beach towels will be provided unless specifically requested and at an extra charge per item. The towels provided with the property may not be used outside of the property or for uses other than household hygiene.
- **The properties do not contain any usable telephone lines.** It is strictly forbidden for clients to attempt connect to any telephone lines if they are available, or to ask any telephone or communication company to install any communication devices. The same applies to any satellite television services, but most of the houses do already have televisions, satellites and receivers. .
- **Domestic Animals the are not allowed within the properties without the consent of the owners,** entirely the responsibility of the customer, he must not leave it alone within the property, he must ensure that it does not disturb the peace of the other neighbours and does not make his needs in the property or in the gardens, the owner reserves the right to cancel the contract at a time when it becomes clear that the animal is causing problems or is a danger to the environment.
- **The property can only be resided by the agreed group of people who are declared in full to the owner.** Any extra person must be authorized by the owner and is only permitted to stay overnight if there is the available bed space. It is not permitted for anyone to sleep on the sofas, floors or tables. Renting an extra bed is possible only where space is reasonably available, and at a rate of 100 Euros per week including bed linen and the weekly cleaning if agreed by the company.
- **The owner has the right to refuse entry to the house to anyone at any time,** and has the right to end the rental agreement at any moment, if there is evidence of the client not using the house properly or for purposes other than are appropriate for a holiday property rental.
- **Any unlawful acts within the house, either by the client or any people with the client, will end the rental agreement immediately.** No illegal drug consumption or any storage of illegal drugs in the house is permitted. The client declares with his signature on his form that he/she or any members of the group residing at the premises are not addicted to illegal drugs. Excess of alcohol is common during holiday periods and the owner is not responsible for any damage sustained to the client due to alcohol consumption. The client is kindly asked not to disturb the neighbours and not to drive vehicles or operate machinery under the influence of alcohol. At no time is it allowed any glass items around the swimming pool.
- **The owner is not responsible for any theft or loss of valuables at the property or otherwise.** Clients are advised to keep valuables in a safe if possible and/or to keep valuables with them at all times. There is no insurance against theft and loss of personal items beside any insurance cover the client may have included in their credit card, home insurance or travel insurance. Should a theft or robbery occur, clients are asked, to inform the company immediately by telephone. Safety deposit boxes are also available at post offices and banks.
- **The houses are insured against fire, storm, water damage out of solid pipes or fixed installations, and rainwater through the roof.** Damage sustained to the house or to belongings of the client must be reported immediately to the manager or the owner.
- **The client has the role of the house owner during his stay.** The owner is not responsible for any damage happening to the client due to a deterioration of any parts of the house or swimming pool during the stay
- This contract is made under the laws of Spain, and all court matter proceeds under the jurisdiction of the Court of Estepona, Province of Malaga.

The client declares to have read this contract carefully, to have understood it in all its parts and to agree to it entirely. By paying the reservation deposit the client is then bound by legal agreement with the owner, according to the terms, conditions and agreements above.

The client: [REDACTED] x

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